Quality Control Supervisor

Protexin®

Full time Somerset based Competitive salary Benefits

This is an excellent opportunity to join one of the fastest growing companies in the industry, and be part of an exciting and growing Quality team. Based at our head office in Somerset you will be responsible for:

Principle Responsibilities

- Day to day management of the Quality Controllers, ensuring that they fulfil all aspects of their job description. Ensure that tasks are completed in a timely manner and as per written procedures. Provide training and support for QC staff and maintenance of Quality Department training files.
- Provide cover, where and when necessary for the Quality Controllers throughout the working day.
- First line of contact for all Quality Issues on the production and warehouse floor, making decisions on quality issues in conjunction with the Production Supervisor, Operations Manager and Quality Assurance Manager.
- Provide full ownership of the business critical systems for QC. These include early quarantine release of raw materials, Lab sampling system and monitoring Contract Laboratory performance in conjunction with the Company Microbiologist.
- Responsible for ensuring that procedure relevant to QC processes are accurate, approved and trained out.
- Responsible for ensuring that all pieces of equipment related to QC functions such as In Process Control checks have accurate, approved and trained out procedures and all equipment is kept calibrated.
- Maintenance of Process Deviation log, ensuring all deviations are documented, actions agreed and log is completed in a timely manner.
- Ensure non-conformances, are logged within the complaints software system. Work closely with all departments to ensure corrective actions are implemented and non conformances are closed off in a timely manner.
- Implement the procedures related to cleaning verification and studies relating to hold times.
- Implement all environmental monitoring including air monitoring.
- Carry out Induction training for all new staff, including agency workers. Assist the Quality Assurance Manager with Hygiene, HACCP, cGMP and FEMAS NOPS training of all staff and following up on effectiveness of training.
- Enforce work wear and hygiene rules across the site.
- Monitoring and improving hygiene standards across the site through internal audits.
- Investigate aberrant results and take any necessary corrective actions. Reporting of such results to the Company Microbiologist.



Probiotics International Ltd, Lopen Head, Somerset, TA13 5JH, United Kingdom

- Actively participate in the Company HACCP Committee. Organise and minute all Committee meetings and update HACCP documentation.
- Management of Pest Control systems and Glass and hard plastics register, ensuring all action points are raised as CAPA's on Q-Pulse and followed through.
- Successful communication and working with staff members across the business to ensure compliance with Quality Management Systems.
- To work closely with the GMP Compliance Officer and QAM in actively instigating, implementing, monitoring and improving the quality systems (ISO 9001:2008, cGMP, FEMAS/NOPs, and VMD (category 5)) for raw materials and products produced by the company including Supplier reviews/approvals, HACCP, Non-Conformances, Complaint investigation/review etc Inputting all relevant data onto Q-Pulse and any other activities relevant to QA/QC.
- Carrying out any work which the company may from time to time deem necessary.

The Candidate:

- High level of attention to detail
- Computer literate with high level of Microsoft Word and Excel, knowledge of QPulse would be beneficial
- Positive "can do" attitude
- Good organisation skills
- Must have demonstrable QC managerial/supervisory experience
- Level 3 Food Hygiene and Level 3 HACCP (desirable but not essential)
- Internal Auditing experience and qualifications (desirable but not essential)

Please send your CV plus a covering letter giving details of your current salary to:

Claire Rowswell HR Manager Probiotics International (Protexin) Ltd. Lopen Head Somerset TA13 5JH <u>clairer@protexin.com</u>

Protexin is a division of Probiotics International Limited, the leading manufacturer and supplier of probiotic products to the Veterinary, Equine, Agricultural and Health Care markets. We specialise in producing effective, innovative, research based products of the highest quality for animals and humans.

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